Hummingbird
COMMUNICATION SYSTEM

Workforce management

Triple S is proud to offer the world's leading integrated push-to-talk over cellular and workforce management solution.

The bringing together of our world-class PTToC platform with the very latest in workforce management technology gives organisations everything they need to seamlessly communicate with and manage their team members using one application and one device, wherever they are in the world.

Hummingbird workforce management solution provides businesses with the critical information required to efficiently manage operational performance and productivity.

Features of the Hummingbird workforce management solution

- Attendance and time monitoring
- Forms and checklist creation
- Reporting and analytics
- Incident reporting
- Scheduling
- Task creation

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Hummingbird workforce management benefits

Improved efficiency

Automating activities reduces manual tasks, simplifies operations, saves time and increases business efficiencies. It enables informed decisions to be made faster and in real time, meaning that necessary actions can be taken in a timely manner.

The ability to track the whereabouts of employees at any time makes it easier to get the right people to the right place at the right time, minimising down time, keeping shifts filled and enhancing overall efficiency. What's more, automated reporting means that it is quicker and easier to produce and analyse reports.

By using our workforce management tools, teams can quickly and easily allocate tasks to team members, based on their availability, skill set and location. This can help ensure that work is completed quickly and to the required standard.

The integration of PTToC and workforce management technology onto one device reduces communication time and errors that may be found by using multiple devices.

Improved compliance

Setting up customised incident reporting forms and checklists, ensures that protocols are followed, standards are complied with and accurate details and required information are provided.

Employees can be reminded at designated times before, during and at the end of their shifts, to complete forms and checklists as required, making it easier for them to comply with both industry and business specific standards.

Our task creation feature allows mandatory fields to be specified to ensure that employees and lone workers comply with tasks.

Increased accountability

Our workforce management enables the simple and effective management of employees.

Employee performance and job progress can be monitored, ensuring that tasks are completed on time and to the required standard, reducing the risk of potentially costly delays and errors.

Our workforce management technology also provides real-time updates on the progress of jobs, helping to identify potential issues and enabling actions to be taken.

Our geo-fencing solution only allows employees to start their shift when they are GPS located in the predefined area. Employee start and finish times can also be monitored which helps to improve productivity and address attendance issues.

Cost savings

Our workforce management solution reduces reliance on manual processes, improves accuracy, optimises schedules and reduces downtime, all of which improve accuracy and create cost savings.

The ability to integrate workforce management and PTToC onto just one application and one device also reduces costs without sacrificing features or communication speed.

Improved communication

Our workforce management solutions provide real-time visibility of employee locations, job statuses and availability, enabling better coordination and communication between team members. From reassigning a task or responding to mission critical requests from lone workers, informed decisions can be made, quickly and easily.

Improved communication also helps to keep remote teams and lone workers safer. Employees stay connected leading to greater collaboration in an emergency or unexpected situation. Instant emergency alerts and incident reporting reduce risk and allow for faster response times.

TRIPLE/S
Technology At Work

To find out more or to arrange a demo:

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